



# EVERGREEN LINE

**SPECIAL ANNOUNCEMENT**

## **INACCURATE COMMODITY DESCRIPTIONS CAN CAUSE DELAYS AND PENALTIES**

February 26, 2026

Dear Valued Customers

It is of utmost importance that commodity descriptions within Bills of Lading are precise and specific. Vague descriptions may cause "Do Not Load" holds by US Customs, as well as the potential of penalties being assessed. Accordingly, we ask that you ensure commodity descriptions are clear and accurate within Bill of Lading instructions for Manifest submission. This applies to both the US and Canadian Trade.

For the US trade, examples of unacceptable vs acceptable cargo descriptions can be found at the US Customs Website: <https://www.cbp.gov/trade/basic-import-export/e-commerce/examples-unacceptable-vs-acceptable-cargo-descriptions>

For the Canada trade, information on detailed commodity descriptions can be found at <https://www.cbsa-asfc.gc.ca/prog/aci-manif-ipecc/commod-fret-eng.html>

Should you have any questions, please contact your Evergreen Customer Service Team or Sales Representative. A comprehensive contact list can be found by visiting <https://www.evergreen-shipping.us/egsweb/jsp/officelist.jsp>

As always, we thank you for your cooperation and appreciate your continued support.